



**Regulations of The Healthcare Accreditation Institute
Concerning
Policy to Ensure Transparency and Impartiality in Judging Healthcare Accreditation Results
BE 2563 (2020 AD)**

In order to provide a clear guideline for ensuring the transparency and fairness in the process and procedures that The Healthcare Accreditation Institute (Public Organization) uses in judging the results of healthcare accreditation;

By virtue of Section 18 (5) of The Royal Decree on the Establishment of The Healthcare Accreditation Institute (Public Organization) BE 2552 (2009) and as amended by The Royal Decree on the Establishment of The Healthcare Accreditation Institute (Public Organization) (2nd Edition) BE 2562 (2019), and the resolution of HAI Committee in its meeting No. 8/2020 on 24 July 2020, a relevant regulations is issued as follows.

Article 1: This Regulations shall be titled as “The Regulations of The Healthcare Accreditation Institute Concerning Policy to Ensure Transparency and Impartiality in Judging Healthcare Accreditation Results, BE 2563 (2020).”

Article 2: This Regulations shall come into force on the day after the date of its announcement.

Article 3: The Notification of The Healthcare Accreditation Institute Concerning Policy to Ensure Transparency and Impartiality in Judging Healthcare Accreditation Results, BE 2559 (2016) shall be canceled.

Article 4: In this Regulations

“The Institute” means The Healthcare Accreditation Institute (Public Organization).

“The Committee” means The Committee of The Healthcare Accreditation Institute.

“Committee Member” means the Committee Members of HAI Committee.

“Director” means The Director of The Healthcare Accreditation Institute.

“Advisory Subcommittee” means The Advisory Subcommittee for Healthcare Accreditation.

Article 5: The Committee and Advisory Subcommittee shall consist of members from various professions in order to obtain collective viewpoints covering all aspects. All committee and subcommittee members can share their opinions freely.

Article 6: Surveyors have the role in preparing a survey report for submitting to Advisory Subcommittee and The Director following the steps defined in procedure. The content of the report shall cover inclusively the data, facts, opinions, and recommendations for judging the results of healthcare accreditation for that particular facility.

The power to judge the results of healthcare accreditation belongs to The Director.

In case that one of Subcommittee Members happens to engage himself/herself as a surveyor for a certain healthcare facility, such Subcommittee Member still has the right to present in the meeting to provide data but cannot vote, and s/he shall not present in the meeting at the time of judging the accreditation result for that given facility.

Article 7: Surveyors, Advisory Subcommittee, HAI Committee, and persons working for the Institute who are responsible for the assessment and accreditation shall refer to the Regulations of HAI concerning the Ethics of HAI Committee and Persons Working for the Institute, BE 2563 (2020) and The Regulations of HAI concerning the Codes of Conduct of Committee, Director, Staff, and Persons Designated to Execute a Mission under the Authority of the Institute, BE 2563 (2020), using them as the guide to prevent conflict of interest in the process of judging the accreditation results.

Article 8: Data collection and judging the results of healthcare accreditation must be carried out based on the facts obtained, which shall be the ones that are evidence-based. Avoid any possible bias, either the one derived from the fear that the judging results may affect the financial status or the number of the customers of The Institute, or the fear that the judging results may affect the relationship between The Institute and affiliated organizations or consultants, or the bias due to the relation or familiarization with that given facility, or the feeling that the facility applying for accreditation is a competitor of the agency that you are working with.

Article 9: Surveyors, Advisory Subcommittee, HAI Committee, and persons working for the Institute who are responsible for the assessment and accreditation shall review the risk factors that may affect the transparency and impartiality in judging healthcare accreditation results on a regular basis; and shall define a preventive measure to reduce the chance for these risks to affect the decision in judging the accreditation results.

Announced on: the 10th of August 2019

(Mr. Theerapol Topanthanont)
Chairperson of HAI Committee